



**iFacility Services**  
 industrial ingenuity - integrated maintenance  
 www.iFacilityServices.com

119 Foster St. Bldg 6  
 Peabody, MA 01960

iFacility Services Inc. is the Service and Repair Sister Company to Safety Inc., ETA Process Instrumentation and Martech Controls.

## Service Request Form

Company Name:	<input type="text"/>	Email:	<input type="text"/>
Contact:	<input type="text"/>	Phone:	<input type="text"/>
Return Address:	<input type="text"/>		

### Instrument Information

**Please note: Only one RMA ticket is required if multiple units are being returned. Please include a full list of units being returned including S/N's. It is essential that complete details are provided for calibration/repair. Failure to do so may result in improper or delayed repair.**

Mfg.	Make	S/N	Charger Y/N	Description of Problem

*Please include Battery charger / Batteries / Battery Pack – Accessories are also tested for functionality.*

Has your product been used for sampling or exposed to hazardous materials? Yes  No

Type of Service Requested:  Standard Service  Rush Service - \$50.00

**Please attach your PO to this request or provide credit card information. In the event no PO or CC info is provided within 7 days of receipt of goods, unit(s) will be returned unrepaid.**

### Service Estimate and Approval

Repair pre-approval can greatly speed up the repair process for your instrumentation. Repairs are performed during the evaluation and estimates are generated only if the repair cost exceeds the pre-approval amount. Please select your choice below:

Estimate approval before repair:  Yes  No. Not to exceed Amount \$\_\_\_\_\_

**Note: A US \$75.00 Service Diagnostic fee applies to all instruments returned to Safety inc for evaluation. This fee is waived if an instrument is repaired or replaced through Safety Inc Service Department.**

Send To: iFacility Services, 119 Foster Street, Building #6, Peabody, MA 01960 : Email sales@ifacility.com